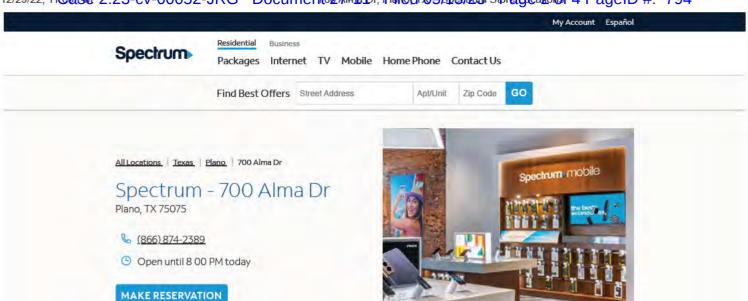
EXHIBIT O





Help Is Just a Click Away

Residential Mobile Business





Pay Your Bill Accounts & Billing



Troubleshooting
Find Solutions

MY SPECTRUM APP

Manage Your Account From Anywhere



Get the Highest-Rated Support App + Advanced Home WiFi

Personalize your WiFi network, make payments, get support and more. Use the app with Advanced Home WiFi to manage network access and get parental controls like scheduling specific devices.

- Set up a Spectrum WiFi Profile to access free out-of-home WiFi
- Enroll in Auto Pay and paperless billing for added convenience
- Troubleshoot your equipment and fix service-related issues
- Browse your current plan, add services and view current offers





Learn more about My Spectrum App.

Save with Spectrum One

Experience seamless connectivity across all your devices. With Spectrum One, get Spectrum Internet®, Advanced WiFi and an Unlimited Mobile line all for one incredible price.

Internet + Advanced WiFi + Mobile







Offer Details

Limited time offer; subject to change; valid to qualified residential customers who have not subscribed to any services within the previous 30 days and have no outstanding obligations to Charter. Services are subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. INTERNET & ADVANCED WIFI: Standard rates for Internet and Advanced WiFi apply after yr 1. Standard rates apply for Internet, WiFi, and Mobile if Mobile line is not activated within 30 days and maintained through the promo period. Equipment may be extra; installation and additional services are extra. 99.9% reliability based on Spectrum network availability, excludes outages caused by external events. See <u>spectrum com/reliability</u> for details. Speed based on wired connection. Available internet speeds may vary by address. SPECTRUM MOBILE: Service not available in all areas. Spectrum Internet and Auto Pay required. Other restrictions apply. Visit spectrum.com/mobile/plans for details. UNILIMITED: Standard rates apply after yr 1. Smartwatch does not qualify as a line. Reduced speeds after 20 GB of usage per line. UNILIMITED PLUS: Customer opt-in to Mobile Unlimited Plus will be required to pay additional \$10 monthly rate for that service. Smartwatch does not qualify as a line. Reduced speeds after 30 GB of usage per line. Unlimited Plus will be required to pay additional \$10 monthly rate for that service. Smartwatch does not qualify as a line. Reduced speeds after 30 GB of usage per line. To access 5G, 5G compatible phone and 5G service required. Not all 5G capable phones compatible with all 5G service. Speeds may vary. Visit spectrum.com/mobile/5g for details.



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